### Police Body Worn Cameras as Surveillance Tool: What Philadelphia has learned about body worn cameras in police work

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### Body worn cameras in policing

- Rapid and widespread adoption
- Expectation: Cameras will positively change officer behavior
  - Increase transparency and police accountability
  - Increase citizen's perception of police legitimacy
- Existing studies focus on:
  - Officer attitudes toward cameras
  - Changes in numbers of use of force and citizen complaints
- Our interest -- how cameras change officer behavior



### Cameras as surveillance tool

- How do cameras change officer's approach to policing?
- How do cameras change police-citizen interactions?







### Philadelphia context

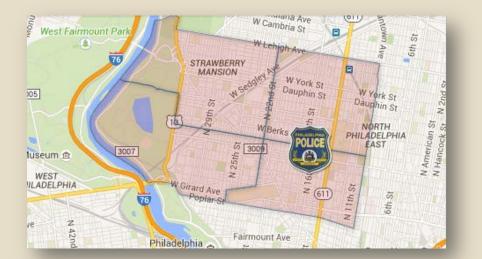
- 6<sup>th</sup> largest city
- 4<sup>th</sup> largest police department serving ~1.5 residents
- Roughly equal proportion of African American & white residents
- PPD active in national conversation on the future of policing
- Measured approach to BWC implementation





### Phased approach

- Formed BWC working group
- 22<sup>nd</sup> district pilot: 41 volunteers Dec. 1, 2014 to May 31, 2015
- 22<sup>nd</sup> district: all patrol equipped by April 1, 2016







## Study design and data

| Qualitative data  | Quantitative data  |
|---|--|
| <ul> <li>2 Pre-pilot focus groups:</li> <li>Establish general issues related to usability &amp; acceptance</li> <li>Refine questions &amp; measures on surveys</li> </ul> | <ul> <li>Survey instrument:</li> <li>Pre-deployment survey of officer<br/>attitudes &amp; perceptions (n= 84, 58%)</li> <li>Post-deployment survey of officer<br/>attitudes &amp; perceptions (n= 107, 74%)</li> </ul> |
| <ul> <li><b>3 Post-pilot focus groups:</b></li> <li>Experiences of wearing cameras</li> <li>Perceptions of effects on the nature of police work</li> </ul>                |  |
| <ul> <li><b>1 Post-1 year focus group:</b></li> <li>Experiences and effects on officer behavior</li> </ul>  |  |

#### $QUAL \rightarrow QUAN \rightarrow QUAL$





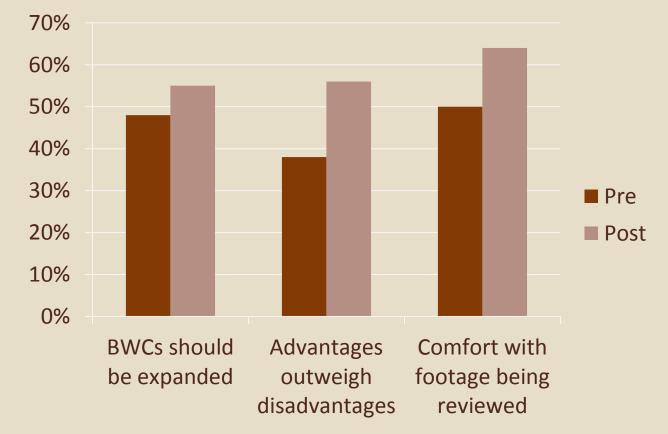


### Major findings that emerged

- Greater acceptance of cameras once experienced
- Capacity to document police work
- Changes in police officer behavior on the street
- Not a panacea for community relations



### Rise in acceptance



Significantly more nonwhite officers support cameras



### Greater capacity to document police work: From 'monitor' to 'tool'

- Cameras as protective of officers
  - In cases of false or exaggerated complaints
  - Concerns with increased IAB investigations allayed
- Create documentaries of arrests
- Gather video and photographic evidence at crime scenes
- Capture conduct of unlawful protesters
- Record standard-setting with citizens
- Enhance quality of written reports





### Officers' behavior and discretion

- Large percentage were more cautious in making decisions (65% agreed)
- Perceived impact on professionalism varied by race
  - Significant reduction in the proportion of all respondents who agreed 'An officer acts more professionally'
    - About 40% agreed (down from 58%)
  - Significantly more nonwhites (50%) agreed with this statement than whites (27%)
- Almost a third of all respondents (32%) thought officers were 'less likely to give warnings'



# Potential effects on police-community relations

- Chilling effects of less discretion
  - Take more formal vs. informal interventions
    - Prevent second-guessing
  - Avoid interactions with citizens
    - Might uncover drugs or minor criminal behavior requiring an arrest





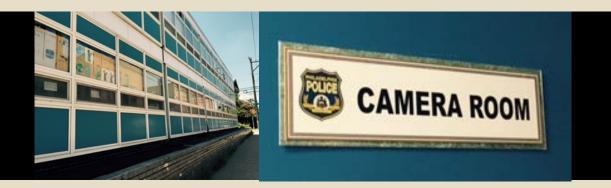
### Not a panacea for police-community relations

- Potential influence on citizen & police behavior during particular encounters
  - Affect on citizen behavior varies based on circumstances
  - To some extent the community is used to surveillance
- However, police-community relations run deep





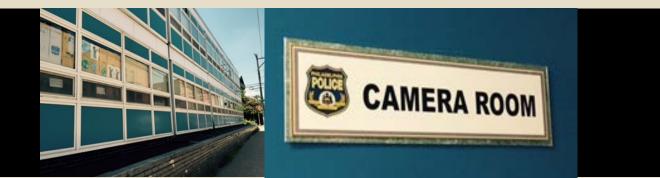
# Limitations



- Findings may not be generalizable to other cities or to other police departments with different:
  - BWC policies for when camera must be turned on Philly does not use continuous recording
  - Levels of follow-up on footage and tagging
- Our focus groups were assembled from convenience samples
- Our response rate was lower than other surveys done in Mesa (96.5 to 100%) and Orlando (96%)



# Implications





## Implications for practice

- Widen scope and formalization of camera training
  - Not just technical but also technique
  - Proactive uses
- Control the narrative about cameras
  - Tell stories about benefits and accountability
- Improve monitoring and provide feedback
  - Put systems into place to insure compliance (no 'cherry-picking')
  - Videos become part of feedback loop to improve police practice

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### Implications for research

- Use videos as data source to document police-citizen interactions
- Develop more nuanced survey questions to measure police discretion
- Explore new technology for automated processing of video
- Measure district variation in BWCs' effects on police-community relations





### For further inquiries...

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