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Innovation, Technology and Knowledge

Charlie Karlsson, Börje Johansson & Therese Norman

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ABSTRACT

This paper outlines a set of fundamental changes in the global economy that have altered the nature of the innovation process, brought about global challenges, and stimulated cross border phenomena and network formation responses. These changes has brought about an increase of the demand for knowledge as well as changed the conditions for knowledge production and innovation. Against the background of a changing global economy, the purpose of the paper is to make an overview over the role and drivers of innovation, technology and knowledge. The role of absorptive capacity and knowledge flows between economic agents from different spatial units for economic growth is further emphasized. Furthermore, it is recognized in the paper that national innovative productivity depends upon the national innovation systems. Multinationals play an increasingly central role for the transfer of knowledge between different parts of the world. This paper thoroughly examines the way multinationals contribute to innovation, technology and knowledge dispersion. The distribution of knowledge investments is uneven across the globe and the occurrence of the "European paradox" highlights where Europe has failed in this context.

Keywords: Innovation, technology, knowledge, globalisation, multinationals, European paradox

JEL codes: O33 - Technological Change: Choices and Consequences; Diffusion Processes

I. Introduction

It is quite common to perceive that the contemporary economy has entered an era of a global knowledge economy. Never before in the history of mankind has so large resources been devoted to the generation of new knowledge and to the diffusion of knowledge by means of education. However, the spatial distribution of these resources over the globe is quite uneven. During most of the 20th century the dominating share of all investments in knowledge production and knowledge generation were made in the industrialized western economies including Japan. Since around 1990, this picture has started to change substantially with rapidly increasing knowledge investments taking place in the BRIC countries¹. However, from a global perspective one can still claim that these investments retain a very uneven geographical distribution. Disregarding the uneven distribution, it seems appropriate to stress a set of fundamental changes in the global economy that have materialised in recent decades, altering the nature of the innovation process, bringing about global challenges, stimulating cross-border phenomena and network formation responses. These changes have increased the demand for knowledge and at the same time fundamentally changed the conditions for knowledge production and innovation (cf., Archibugi & Coco, 2005) as outlined below under the headings (1) Nature of the innovation process, (2) Global system, (3) Cross-border phenomena, and (4) Network responses.

I.I Nature of the R&D and innovation process

One can observe in recent time the emergence of new forms for how knowledge generation activities are organised, associated with new approaches to the search for knowledge:

- Many firms have become more motivated and more systematic in searching for, protecting and exploiting scientific, technological and/or entrepreneurial knowledge to increase their competitiveness by means of better products and/or more efficient production processes (Granstrand, 1999; Suarez-Villa, 2000; Karlsson & Johansson, 2006). Firms are changing the way they innovate, while extending their search for access to sources of scientific and technological knowledge outside their national boundaries, building networks of distributed research and development (R&D) including own R&D facilities in foreign locations (Thursby & Thursby, 2006). MNEs' global sourcing of science and technology² changes the conditions for research and higher education organizations (Veugelers, 2010).
- The number of knowledge handlers, i.e. people that develop new knowledge or transfer and diffuse knowledge, is rapidly increasing. Since 1950 there has been a global expansion of R&D workers and knowledge handlers in general (Andersson and Beckman, 2009).
- Firms also respond to the fact that R&D as well as innovation itself is changing: (i) the process of transforming knowledge and technology into commercially viable products and services occur more rapidly than before due to reduced geographical barriers and more rapid transport of information and goods, (ii) the innovation process becomes

¹ BRIC = Brazil, Russia, India and China

 $^{^2}$ Technology can be interpreted both in a narrow sense as including production technologies (product and process technologies) and in a broad sense as including production technologies, but also managerial knowledge, marketing skills, and other so-called intangible assets at the firm level (Pavitt, 1999).

gradually more complex and requires collaboration across disciplines and specialities, (iii) the innovation process evolves into more collaborative patterns, requiring collaboration between scientists, engineers and leading end-users, as well as between design, manufacturing, supply and marketing functions, (iv) the development of new products and services gets more expensive, and (v) the innovation process is becoming global in scope, i.e., new knowledge and new technologies are created at centres of excellence around the globe.

I.2 Global system

The world economy is step-wise transformed to a globally interconnected system:

- The phenomenon of globalisation refers to the ongoing expansion of international trade and foreign direct investments. In particular, the emerging new world is characterised by a globally integrated capital market, in which large shares of capital flows find their path outside the control of the banking system and governments.
- International cooperation has become a significant and increasingly important channel for the transfer and diffusion of knowledge in both the public and the private sector (Archibugi & Coco, 2004). One reason behind this is that an increasing share of the research agenda consists of research questions that have a global dimension, such as climate change, energy, safety, and pandemics (Veuglers, 2010).
- An increasing number of players in terms of both nations and firms are able to enter both old and new playing grounds, which implies that the global economic competition has become more intense (Archibugi, Howells & Michie, 1999, Eds.; Mowery & Nelson, 1999, Eds.; Karlsson, Johansson & Stough, 2010).

I.3 Cross-border phenomena

The so-called globalisation of economic and innovation activities are underpinned by a whole set of cross-border phenomena, which comprise interaction of various kinds:

- People with higher education and, in particular, students and researchers have become increasingly more internationally mobile. Thus, firms, research institutes and universities are progressively competing for talent in the global market (Veuglers, 2010). Such knowledge mobility shifts the absorption and creation capacity between places.
- The drivers to extend firms' R&D beyond country borders include the need (i) for adaptation to local markets, (ii) for support to foreign manufacturing, (iii) to reach out globally for new knowledge and technologies, and (iv) to find and attract specific human talent.
- Rapid improvements in the transfer of information and in the transport of goods and people together with substantial deregulation have made the transfer across the globe of commodities, information, human capital and financial resources much easier (Held & McGrew, 1999; Antonelli, 2001; Freeman & Louca, 2001; Karlsson, Johansson & Stough, 2010). In particular, the revolution in information and communication technologies (ICT) and the Internet has reduced the costs of international communication of information and intensified international exchange and communication in R&D and inno-

vation. As a result, the costs of research and scientific activities as well as innovation have decreased drastically (Veuglers, 2010).

I.4 Network responses

The cross-border interaction of the global economy has given rise to efforts to form networks that support and facilitate interaction between firms which belong to the same multinational company group (MNEs) and between firms in general:

- Innovation has in recent decades gone through a globalisation process involving innovation by MNE's overseas subsidiaries, the sourcing of R&D through alliances and joint ventures with foreign firms or universities, and/or the exploitation of foreign technologies through patents and licences (Archibugi & Michie, 1997; Narula & Zanfei, 2005).
- Innovation processes are increasingly characterised by (Gerybadze & Reger, 1999): (i) multiple centres of knowledge in different locations, (ii) a combination of learning through the transfer of knowledge from the parent company and the knowledge created at a given location, and (iii) technology transfers, both between different geographical locations and between organizational units. Thus, the trend in the globalization of technological activities including knowledge-intensive services is unambiguously rising since the middle of the1980s following the broader internationalisation of production starting in the 1970s (Cantwell, 1995).
- The knowledge generation process has changed and become more network-dependent (Gibbons, et al., 1994; Meyer-Kramer, 2000). As a consequence, partnerships and collaboration have become more important. International science and technology cooperation has increasingly also become a focus of policy makers, who have become more and more willing to fund programs that stimulate the internationalisation of higher education and R&D (Veuglers, 2010). Collaboration makes it possible to increase the number of agents benefiting from knowledge and provides expanding learning opportunities (Archibugi & Michie, 1995). It allows partners to use each other's expertise and thus enriches the overall accessible know-how (Hagedoorn, Link & Vonortas, 2000).
- The dynamic interplay and the increasing simultaneity of knowledge demand and knowledge supply has become obvious. Multi-disciplinarity and heterogeneity of the actors involved in the knowledge generation process has grown. The increased networking character of knowledge creation and diffusion is evident and has many forms, including increased co-authorships among scientists, intensified university-industry R&D cooperation and the growing number of strategic R&D alliances between firms. However, the generation of knowledge is not defined by clear rules or governed by settled routines. Instead, it is based on a varying mix of theories and practice, of abstraction and aggregation and of coupling of ideas and data from different sources and origins.

Against the above background of globalisation, new forms of innovation, and cross-border and network phenomena, the purpose of this paper is to make a short overview over the stateof-the-art knowledge of the role and drivers of innovation, technology and knowledge in today's global economy.

2. Innovation, technology and knowledge and economic growth

Today, it is generally accepted that knowledge, technology and innovation are major factors contributing to economic growth and development and increased welfare alongside labour and capital (Malecki, 1991; Nelson & Romer, 1996; Lundvall & Foray, 1996; Edquist & McKelvey, 2000). As regards micro phenomena, it is also appreciated that technology factors are critical for the competitiveness of contemporary firms (Kortum & Lerner, 1999; Jaffe, 2000; Shapiro, 2000; Baumol, 2002; van Zeebroeck, et al., 2008). However, the globalization of R&D and innovation is making these relationships more complex and thus more important for scientists and policymakers to analyze and understand. One of the most important insights from recent developments in the new growth and international trade theory has been the recognition of the significant role of knowledge flows between economic agents from different spatial units. For example, the long-term development of export market shares is not driven by price competition but rather by technology and quality competition based upon superior knowledge and technological capability (Soete, 1981 & 1987; Greenhalg, 1990; Greenhalg, Taylor & Wilson, 1994; Maskus & Penubarti, 1995; Wakelin, 1998; Kleinknecht & Oostendorp, 2002; Legler & Krawczyk, 2006; Madsen, 2008).

Knowledge is acknowledged as a critical factor at the micro level, at the regional level, at the national level and at the supra-regional level for preserving and developing competitiveness. In order to stay ahead of competitors in the relevant market niches, firms have to accommodate and develop new knowledge to supply the innovations that are needed to meet the demands of sophisticated as well as price sensitive customers at home as well as abroad to stay ahead of competitors in the relevant market niches. Thus, the competitiveness of a firm is at least partly the result of its capacity to generate but also to find, absorb and assimilate new scientific, technological and entrepreneurial knowledge developed elsewhere, i.e. its absorptive capacity (Cohen and Levinthal, 1990). Major dimensions of this capacity of firms to absorb and to accommodate new knowledge are their stock of human capital and their own investments in scientific and technological research.

At the regional level, competitiveness and thus regional growth, development and welfare is driven by endogenous, decentralized and localized regional factors and here the regional capacity to absorb knowledge developed elsewhere as well as to develop new knowledge plays a central role. Even if the importance of regions has increased substantially, similar factors apply at the national level, and here it is suggested by many that the design of the national innovation systems plays a decisive role (Rosenberg, 1982; Nelson, 1984; Nelson, 1993, Ed.). The idea behind the concept of national innovation systems is that nations provide a milieu for their firms to compete in international markets, and, in particular, that the innovative milieu they offer affect the capacity of their firms to generate and develop innovations.

It is important to observe that the relationships between internationalisation and innovation are both complex and reciprocal. In other words, internationalisation is not only about commercialising technologies developed in a certain country. Depending on the industry, also other motivations, such as resource access and control, technology development, and the development of shared network assets can be of importance. However, while innovation often stimulates internationalisation, there are also considerable evidences of the opposite effect, i.e. that internationalisation itself stimulates learning and innovation within international firms (Andersson and Lööf, 2009; Lööf and Andersson, 2009).

The supra-national level may be illustrated by the triad North America (US) – Europe (EU) – East Asia (Japan). Also on this level the capacity to absorb and to develop new knowledge is critical for competitiveness and for economic growth and development (Ohmae, 1995). Even if each of the triad regions makes very substantial investments in R&D at home, they can never afford to disregard the new knowledge developed in the other two regions, if they in the long run want to preserve their competitiveness in different markets. Thus, it has become a major policy concern within governments and firms in the triad regions how to develop means to promote scientific and technological activities, to absorb knowledge developed elsewhere, to foster innovation within firms and to upgrade the quality of the human capital. Since private R&D is dominated by multinational firms and involves both outward and inward activities, policy-makers are confronted with a two-fold policy challenge: (i) How to stimulate the internationalisation of domestic firms, while ensuring the reinforcement of domestic innovation capabilities?, and (ii) How to attract innovative foreign companies that will strengthen domestic innovation capabilities? The proper response to these two challenges have become more complicated in recent years due to a rapid increase in the location of R&D to developing countries including, India, China and Singapore but also to countries in Eastern and Central Europe.

The changing geography of R&D and innovation is on the one hand the result of efforts from a growing number of countries to increase R&D spending. On the other hand, it is the result of deliberate R&D strategies by firms, where one strategy consideration is to augment innovation resources and results by means of merger and acquisition activities.

3. Innovation, technology and knowledge and national innovation systems

It is important to recognize that innovations which improve productivity and competitiveness do not merely depend on the level of total R&D inputs but also on the way innovation processes are coordinated within and across organizations and countries as stressed in the literature on national systems of innovation (Freeman, 1987; Lundvall, 1992, Ed.; Nelson, 1993, Ed.). This research field developed from the simple observation that nations had different levels of innovation success, measured in terms of the number of patents generated, the share of high-technology goods and services, or the share of trade in high-technology goods and services (Patel & Pavitt, 1987; Mowery, 1992; Mowery & Teece, 1993). In particular, this kind of research was stimulated by concerns in the 1980s among US and European policymakers and scholars that the Japanese system of innovation and manufacturing seemed to create a technology gap, leaving the US and Europe behind. Researchers in the field have studied the influence on the success of these national innovation systems, employing a large number of explanatory variables such as private R&D spending, public R&D spending, antitrust laws, potential market size, the education systems, the quality of the labour force, and the nature of the patent systems³. While the perceptions have changed drastically since the 1980s, the questions asked in this research still have their relevance: Are there better systems for generating a larger national innovative output, i.e. to increase the innovative productivity? If so, what should the components be and how should they be related? Above all, which are the variables

³ A deeper discussion of patents and intellectual property rights is beyond the scope of this report. The economic analysis of patents goes back at least to Plant (1934). There exists since many years a rich literature of "optimal" patent systems and their ability to generate more inventions (quantity) and/or bigger inventions (quality) (Klemperer, 1990; Gilbert & Shapiro, 1990; Scotchmer, 1991).

that properly describe a nation's innovation system, and how do they interface the innovation networks of multinational corporations?

There are, however, today a number of phenomena, and these partly change the focus from the quantity and quality of R&D to the organisation of R&D and innovation. One such phenomenon is the shift from 'closed' to 'open' innovation (Chesbrough, 2003), which has accompanied a broadening of R&D and innovation to include new organizational forms such as outsourcing of R&D, R&D consortia and strategic alliances and the spin-out of firms from incumbents and universities. This growth of "external" R&D indicates a shift away from the traditional in-house R&D-model and the big firm laboratories.

Furthermore, there seems to be a substantial variation between national innovation systems in terms of productivity and efficiency, not least due to organizational and institutional factors (Lehrer, 2007). European R&D has for example lagged significantly behind that of the two other triad regions in terms of commercial productivity (Andreasen, et al., 1995).

Another important aspect is that knowledge spillovers, in particular from academia to industry but also over national borders, are far from automatic (Audretsch & Feldman, 2004). Instead, cross-border flows rely on inter-firm networks which are observed mainly indirectly and hence only documented in fragmented form. This is clearly illustrated by, for example, national differences in the capacity to commercialize biotechnology research (Lehrer & Asakawa, 2004; Cooke, 2006). One problem in this context is the often complex interdependence between basic and applied research.

4. Innovation, technology and knowledge and the role of multinational firms

Globalization and the associated improvements in transportation and communication technologies in recent decades have made it possible for multinational firms (MNE-firms or MNFs) to spread their value-creating activities at a global scale. The geography of the MNFs' innovative activities has evolved along two parallel processes, where the knowledge-creating and knowledge-sourcing activities of MNFs have gradually become more and more international. Even if the internationalisation of the innovative activities of MNFs has lagged behind the internationalisation of their production activities (Dunning & Lundan, 2009), MNFs today play a critical role for the transfer of knowledge between different parts of the world (Breznitz, 2007; Taylor, 2009). One reason is that foreign affiliates today play a much more central role in the knowledge-creating activities of the MNF as a whole by linking the internal innovation network with the regional and national innovation systems in which they are embedded.

Another reason for the stronger role of MNFs is a rapid increase in the number of MNFs, located in a wider range of home countries. This development has made the innovation activities of MNFs much more geographically dispersed. However, the patterns of internationalisation of R&D show a tendency for 'triadisation' rather than globalisation in the sense that the international R&D effort to a high extent is concentrated to the triad regions (Meyer-Krahmer & Reger, 1999; Kuemmerle, 1999b; von Zedtwitz & Gassman, 2002). Most active in internationalising R&D is European firms which carry out 58 % of all internationalized R&D, while the corresponding figure for US and Japanese firms are 33 percent and 10 percent, respectively (Patel & Vega, 1999). Moreover, within the triad, R&D is concentrated within existing agglomerations (Rozenblat & Pumain, 1993; Cantwell & Iammarino, 2000).

The overall effect of these developments is that the international flow of knowledge and technology within each MNF-group has increased substantially as the pertinent subsidiaries have come to play a growing role as centres of learning and R&D (Ghoshal & Bartlett, 1998; Gupta & Govindarajan, 1991; Asakawa, 2001; Iwasa & Odagiri, 2004). This argument applies mainly to MNFs located in developed countries (Dunning, 1998) and in particular to those located in the triad regions (Asakawa, 2001). From a European perspective, it is against this background motivated to ask how Europe is affected by the current trends: To what extent does Europe derive benefits from the presence in Europe of MNFs from the two other triad regions? To what extent do the innovation activities in European MNFs benefit from the presence of their subsidiaries in the two other triad regions? There exist no official data on the knowledge and technology flows within MNFs. To get an idea about the extent of these knowledge flows we are directed to theoretical analyses and empirical studies using various indirect measures.

From an innovation point of view, MNFs can be seen as mechanisms for international knowledge and technology transfers and as knowledge and technology generators. By means of foreign direct investments that exploit an MNF-group's knowledge and other assets, the group will transfer knowledge and technology from the home base to countries that host subsidiaries. This form of transfer comprises both new products and new processes, and can have a spectrum of motives such as market seeking, resource seeking or efficiency seeking, as well as knowledge seeking. Despite the increase in the R&D-efforts that MNF-groups do abroad, these new products and processes is to a large extent the result of R&D investments in the home country of the group (Hennart, 2007). MNF-groups want to internalise such transactions due to imperfections in the markets for knowledge and technology (Buckley & Casson, 1976 & 1985). Multinational company groups make knowledge-seeking and knowledge-augmenting investments outside the home country to expand their knowledge base and to keep themselves up-to-date with preferences of foreign customers and innovation activities of competitors abroad.

Actually, Bresnman, Birkinshaw & Nobel (1999) claim that MNFs maximize their innovative output when they renew their innovative capabilities by transferring, sourcing, combining and integrating innovative knowledge using various strategically advantageous international locations.⁴ An underlying motivation for this claim is that due to path dependence and the cumulative nature of innovation, an international strategy striving towards knowledge diversity is a necessary means to avoid the risks of 'lock-in' into technological and institutional cul-de-sacs (Michie, 1998; Redding, 2002). Knowledge diversity increases the pool of knowhow a firm can access and combine, which stimulates the innovation process, since innovation to a high extent is based upon the principle novelty by combination (Leonard-Barton, 1995; Glassman, 2001). Furthermore, new innovation strategies unfold when firms have to deal with diverse uncertainties and complexities in their economic milieu (Simon, 1985; Kaufman, 1995; Patel, Kaufman & Madger, 1996; Andriani, 2001).

⁴ In earlier research on MNFs' innovative activities it was often claimed that innovation is an activity with limited knowledge flows across borders that is and should be a centralized activity at the parent firm location (Vernon, 1966; Dunning, 1980; Cantwell, 1989; Patel & Pavitt, 1991) due to the need for physical co-location of R&D (Cohen, 1998), the importance of the home market, and the importance of home country competitiveness (Porter, 1990; Sakakibara & Porter, 2001).

To better understand the role of MNFs for international knowledge and technology flows and the effects of these flows, we need to analyse

- the internal knowledge transfers of MNF-groups and how they extend across the borders of regions and countries,
- the extent and the effects of knowledge transfers for the receiving economy when MNF-groups perform asset- or knowledge-exploiting investments, and
- the extent and the effects of knowledge transfers for both host and home country when MNF-groups perform knowledge-seeking investments.

Concerning the impact of MNF's R&D abroad, it is in particular interesting to analyze how an MNF-group's internal knowledge flows affect:

- the home country's technology base ("hollowing out" versus expansion of national capacity), and
- the host country's technology base ("knowledge drain" versus local knowledge development).

Existing economic theory identifies a range of possible spillover channels through which foreign direct investments (FDIs), i.e., MNF-subsidiaries may generate benefits to the receiving economies including benefits for other domestic firms, not least in the form of knowledge spillovers. Such knowledge spillovers may for example lead to higher productivity levels and/or productivity growth in domestic firms. Many governments in developed as well as developing and transition countries also strive to attract MNF-groups to invest in their countries with the belief that knowledge brought by MNF-subsidiaries will spill over to domestic firms and increase their productivity and thus their competitiveness. The literature in the field has identified three potential spillover channels (Saggi, 2002):

- *Demonstration effects*. MNFs introduce new technologies, which are adopted by local firms through imitation or reverse engineering.
- *Labour mobility*. Labour trained by MNFs may bring information, skills and knowledge with them when they become employed by local firms, or when they become entrepreneurs and start their own firms.
- *Vertical linkages*. MNFs may transfer new technologies and knowledge to those local firms which are either suppliers or customers to the MNFs.

In an increasing way, European firms conduct their innovation activities in R&D centres located in the two other triad regions with a strong bias to R&D centres in the US. This behaviour can only partly be explained by a hypothesis a la Vernon (1966), according to which product R&D primarily should be expected to take in the triad economies. It is obvious that the technological endowments and human-capital resources of some regions in the US and Japan are strong attractors for R&D of European MNF-groups (cf. Kuemmerle, 1997 & 1999a; Cantwell & Janne, 1999; Frost, 2001; Le Bas & Sierra, 2002; Chung & Alcacer, 2002). Hedge & Hicks (2008) highlight three different strategic perspectives of R&D performed by MNFs foreign subsidiaries:

• Foreign R&D focused on customization and modifications. Foreign R&D is here understood as support to product development and production management in foreign markets along the lines of Vernon (1966 & 1979). The overall motive four such a strategic choice seems to be that early stage innovation is best served by being close to

headquarters, while later and less significant innovations to support overseas markets might be performed locally and close to customers (Teece, 1977; Lall, 1979; Caves, 1996).

- Foreign R&D focused on absorption from listening posts. According to Dunning (1994, 75-76), the R&D of overseas subsidiaries of an MNF-group encompasses the following activities: : (i) product, material or process applications or improvements, (ii) basic materials or product research on immobile subjects, such as tea plants, oil refineries, bauxite mines or agriculture, (iii) rationalized research, i.e. all research on a particular topic conducted in one location, and (iv) research to acquire or gain an insight into foreign innovation activities, i.e. learning and building firm research capability. The last type is "listening post" R&D and it recognizes the existence of high-level R&D capability in other countries and the need for MNFs to absorb foreign know-how in particular from other triad countries.
- Foreign R&D focused on sourcing knowledge for innovation. In the last two decades it • has become obvious to an increasing number of scholars that MNF-groups have started to adopt a global approach not only in terms of applying their total knowledge base in foreign operations but also to more generally improve their overall innovation capabilities (Bartlett & Ghoshal, 1989; Florida, 1997; Cantwell & Janne, 1999; Zanfei, 2000; Chung & Alacer, 2002; Almeida & Phene, 2004). This strategy seems to be spreading among multinationals. In the literature a distinction has been made between "home-base exploiting" or "asset exploiting" or "production-based" and "home-base augmenting" or "strategic asset augmenting" or "learning-based" investments (Kuemmerle, 1997 and Dunning & Narula, 1995, respectively.⁵ In the latter case, R&D is established abroad to access knowledge from local firms and universities. One motivation for such a strategy might be that the home country resources in the form of R&D capabilities are not adequate to meet the firm's requirements. The knowledge absorbed from the local community can be transferred to other R&D units within the MNFgroup and/or for local creation of new knowledge. There is evidence that the flow of knowledge between overseas subsidiaries and MNF headquarters is growing and that MNFs may gain more knowledge from their foreign locations than they contribute themselves to these locations (Singh, 2004).

According to a literature that can be traced back to the 1980s, location of R&D in other countries might bring a variety of benefits to MNFs. It gives them an opportunity

- to get advantages from different national systems of innovation (Robinson, 1988; Cantwell, 1992),
- to become acquainted to new lines of technological diversification as reflected in local markets (Cantwell, 1992; Cantwell & Kotecha, 1997; Iwasa & Odagiri, 2004),
- to be exposed to more varied flows of ideas, products, processes and technologies (Håkanson & Nobel, 2001),
- to increase speed and effectiveness of communication and thus reduce development costs (Chiesa, 1996),
- to benefit from location-specific advantages through an international division of labour between foreign R&D locations (Lorenz, 1983),

⁵ According to Patel & Vega (1999), 75% of MNFs' technological innovations abroad are being made in fields where MNFs have a home advantage.

- to be more responsive to local needs, in terms of both time and relevance through the access to local supply of goods and services (Caves, 1982; Robinson, 1988; Dunning, 1993; Chiesa, 1996) and to closeness to customers (Casson, Pearce & Singh, 1992), and/or
- to take advantage of what different national innovation systems offer in terms of positive regulatory environments and favourable government incentives (Caves, 1992; Dunning, 1993).

5. Innovation, technology and knowledge – European failures

In Europe, the generation of economic benefits from R&D and not least from publically funded research has become a matter of major concerns among policymakers. The awareness has increased that in Europe there exists a substantial gap between rather high levels of scientific performance based on publicly funded R&D and relatively low levels of scientific contributions to Europe's industrial productivity and competitiveness. This has been described as the "European paradox" (Verbeek, Debackere & Luwel, 2003). It is in this context important to stress, that the application of new knowledge in industrial innovation processes has been identified as a key mechanism for economic growth (Romer, 1990). This impact on growth includes knowledge generated in universities and public research institutes.

This raises different questions (Polt, et al., 2000): Where does the European paradox occur? How does this paradox occur? Why does this paradox occur? Does the European science system fail to develop and to make the kind of contributions upon which modern industrial economies have become increasingly dependent? Does the European industry lack the ability, the absorptive capacity and/or the levels of R&D necessary to effectively use the knowledge produced in the European science sector and in other parts of the world? Authors like Sapir, et al., (2004) and Aghion & Howitt (2006) argue that it is insufficient knowledge investments in industry, which cause the main obstacle to improved competitiveness and growth in Europe. However, other authors stress that it is over-regulated markets in particular in the service sector which limits competitiveness and economic growth in Europe (cf., e.g., Nicoletti & Scarpetta, 2003; Griffith, Redding & Van Reenen, 2004; Bassanini, Nunziata & Venn, 2009). This phenomenon is aggravated by negative effects of administrative burdens to industry and entry barriers across sectors. Actually, this second explanation might partly explain why European industry under-invest in knowledge production. In order to be able to design actions that can change the current situation, it is of course important to understand the reasons for the unsatisfactory performance of Europe.

The European Union (EU) has for many years been concerned with how to strengthen its innovative capability, being an increasingly networked node within the global system (Kale & Little, 2007). One example is the development of a European 'knowledge economy', which has been at the heart of EU's economic policy since the launching of the so-called 'Lisbon strategy' in March 2000. The strategic goal of the Lisbon agenda was that Europe in the coming decade should 'become the most dynamic and competitive knowledge-based economy in the world, capable of sustainable economic growth with more and better jobs and greater social cohesion, and respect for the environment'. Later at the European Council meeting in Barcelona in March 2002 it was agreed that the 'overall spending on R&D and innovation in the Union should be increased with the aim of approaching 3% of GDP by 2010. Two-thirds of this new investment should come from the private sector.'⁶ These targets were very ambi-

⁶ See <u>http://europa.eu.int/comm/lisbon_strategy/index_en.html</u>

tious and at the same time the European summits failed to provide the necessary instruments to reach these targets and left a number of critical questions unanswered. How should the private sector be stimulated to increase its R&D investments? How should the growth of R&D investments be distributed between the different member countries and between different industries? How should the responsibilities to reach the targets be distributed between the individual governments and the EU institutions? Furthermore, the Lisbon strategy neither did nor focus enough on the need to increase the flows of knowledge and technology, in particular, from the two other triad regions. Thus, nobody should be surprised that the Lisbon strategy to a large extent failed.

Thus, Europe still lacks an integrated R&D and innovation strategy with proper instruments to achieve the goals. Europe lacks cohesion and central decision-making regarding R&D and innovation comparable to what exists in the USA and Japan. The individual member states still have a substantial autonomy when it comes to R&D, innovation and higher education. It is far beyond the scope of this paper to try to design a new R&D and innovation strategy for Europe. However, we would like to stress one critical factor for a strategy to be successful, and that is the capacity of Europe to rapidly acquire knowledge developed in the two other triad regions. The importance of such a capacity is well understood as soon as we realise that the gross domestic R&D expenditure in current USD (PPP-adjusted) in the US and Japan taken together is about double of that in the EU, and that researchers in the US and Japan produce approximately the same number of scientific and technical articles as the researchers within the EU (Archibugi & Coco, 2005). The underlying reason why such a capacity is so important is the role of diversity or heterogeneity of knowledge for new combinations to emerge, i.e., for the creation of new knowledge and (technological) innovations (Schumpeter, 1939; Nelson & Winter, 1982; Nonaka, 1994; Nooteboom, 2004). According to this perspective, new knowledge and new technology is assumed to emerge from the combination of existing knowledge bits.

6. Conclusions

This paper has provided an overview of the role and drivers of innovation, technology and knowledge in a global knowledge economy. Four fundamental changes in today's economy are stressed; (1) Nature of the innovation process, (2) Global system, (3) Cross-border phenomena, and (4) Network responses. Knowledge, technology and innovation are major factors contributing to economic growth and development. However, substantial investments in R&D at home will not be sufficient for a leading position in the knowledge economy as nations will lose competitiveness if they disregard knowledge developed in other parts of the world, and especially in the triad. Governments and firms must develop means to increase their absorptive capacity in order to acquire knowledge developed elsewhere.

Differing national innovation systems will impact the innovation productivity of nations differently. The shift from 'closed' to 'open' innovation, e.g. outsourcing of R&D and strategic alliances, has changed the focus from the quantity and quality of R&D to the organisation of R&D and innovation. Furthermore, knowledge-creating and knowledge sourcing activities of MNFs have gradually become more and more international since foreign affiliates play a much more central role in these activities by linking the internal innovation network with the regional and national innovation systems in which they are imbedded. Today, MNFs play a critical role for the transfer of knowledge between different parts of the world. Three potential spillover channels contributing to knowledge and technology diffusion have been identified in the literature; demonstration effects, labour mobility and vertical linkages.

However, Europe has not been able to strengthen its innovative capability in the same manner as the other two triad regions. The "European paradox" describes existence of a substantial gap between rather high levels of scientific performance based on publicly funded R&D and relatively low levels of scientific contributions to Europe's industrial productivity and competitiveness. It has been argued that this is due to insufficient knowledge investments in industry or over-regulated markets which limit competitiveness and economic growth in Europe. One critical factor for an integrated R&D and innovation strategy to be successful, which is stressed in this paper, is the capacity of Europe to rapidly acquire knowledge developed in the two other triad regions.

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